

# **ARIZONA ENDOCRINOLOGY PATIENT PORTAL INSTRUCTIONS**

- Click on the Patient Portal link or you can use the link found in your email
- Login with your username and password (it is case sensitive)
- Confirm questions (i.e. Date of Birth, Phone Number)
- Change your username and password
  - The portal is a secure website therefore, when choosing a username and password make sure that they are secure
- Read and Accept conditions

## **YOU HAVE NOW LOGGED INTO THE PATIENT PORTAL**

- You can now receive messages from our office
- Update your personal information
- Check appointment dates and times
- View and Print labs

**IF YOU BECOME LOCKED OUT OF THE PORTAL PLEASE CONTACT OUR OFFICE SO WE  
MAY RESET YOUR LOGIN**

**IF THE WEBSITE IS DOWN FOR ANY REASON PLEASE TRY AGAIN AFTER 24HRS BEFORE  
CONTACTING OUR OFFICE**

# HOW TO VIEW LAB RESULTS

The screenshot shows a web browser window displaying a patient portal. The browser's address bar shows the URL: <https://my.clinicalweb.com/portal045/jsp/portal/dashboard.jsp?mainItem=dashboard&id=page.dashboard>. The browser tabs include "UnitedHealthcare for Pro...", "Lab notification from your...", "Patient Portal", and "Claim Search". The portal header features the "health portal" logo, "Powered by eClinicalWorks", and navigation links for "Switch To Classic View", "Help", "Practice Details", and "Sign Out".

The main content area displays a personalized message to "Hi Melissa," and a warning: "Patient Portal is not intended for communication with the office. Please contact our office at 602-439-9000 for changing appointments, for cancelling appointments, prescription refills and non urgent matters. Please call 911 for any serious and...". A "MORE" link is visible at the bottom right of this message.

Below the message are three main dashboard widgets:

- Latest Statement:** Includes a calculator icon and text: "Please check your latest statement. If payment is pending check details." It shows a "Bill Date: 2013-08-15" and a "Total amount: \$65.00". Links for "See statement details" and "View all statements" are at the bottom.
- medical records:** Includes a document icon and text: "Personal Health Record can be requested by clicking on the Request PHR on the right side." A "Request PHR" button with a red downward arrow is present. A "View Medical Records" link is at the bottom.
- latest lab results:** Includes a lab icon and a table of results:

Lab:	Date:
Camp. Metabolic Panel (14)	05/17/2013
CBC	05/14/2013

A "View all my labs" link is at the bottom.

A large blue arrow points upwards from the bottom center of the page, with the text "CLICK ON INDIVIDUAL LAB RESULTS" written inside it, pointing specifically to the "latest lab results" widget.

# HOW TO VIEW LAB RESULTS

health portal  
Powered by eClinicalWorks

EXPAND ALL

- Dashboard
- Medical records
- Lab / Diagnostic R...
- Personal Health Record
- PHR view
- My Account
- Messages
- Appointments
- Questionnaires
- Health Tracker
- My Devices

Switch To Classic View Help Practice Details Sign Out

< Lab List Print

**Az Endocrinology Center PC**  
5130 W THUNDERBIRD RD 1 GLENDALE, AZ 853064876  
Tel: 602-439-9000 Fax: 602-978-5233

**Radhika Vattikuti, MD**  
Endocrinology

Patient: Melissa Test  
DOB: 11/11/1911  
Address: ...  
Phone: 602-622-3095

Ordered Date: 05/16/2013  
Assessments:  
Lab: CBC

Name	Value	Reference Range
WBC	9.1	4.3-10.9 K/uL
RBC	3.44	4.20-6.30 M/uL
Hemoglobin	9.5	12.0-18.0 g/dL
Hematocrit	30.1	37.0-51.0 %
Platelet Count	371	140-440 K/uL
MCV	87.3	80.0-97.0 fL
MCH	27.7	26.0-32.0 pg
MCHC	31.8	31.0-37.0 g/dL
RDW	15.8	11.5-14.5 %
MPV	8.0	fL
Neutrophils%	60.5	37.0-80.0 %
Lymphocytes %	33.3	10.0-50.0 %
Monocytes %	6.2	0.0-12.0 %
Neutrophils #	5.5	2.0-6.9 K/uL
Lymphocytes #	3.0	0.6-3.4 K/uL
Monocytes #	0.6	0.0-0.9 K/uL

**Result:**  
Received Date: 05/16/2013  
Notes: VATTIKUTI, RADHIKA, M.D. 5/16/2013 3:00:14 PM - You are anemic. Please discuss with primary care physician.

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